Paul Harvey

cv@paulharvey.com.au

02 9707 0912

Suite 255, 1 Barratt Street, Hurstville NSW 2220

*Latest resume:* [*https://cv.paulharvey.com.au*](https://cv.paulharvey.com.au/)

# CANDIDATE PROFILE

With 26 years in database and software development, Paul is an accomplished technical leader and architect across a broad wingspan of technologies. He stimulates business transformation by delivering scalable, reliable and high value technology platforms. Paul is committed to creating integrated IT solutions that enable business leaders to turn the strategic imperative into actionable and powerful outcomes, regardless of project scope or complexity. Developing fit-for-purpose team capacity and output is second nature, having commissioned over 250 developers in delivering over 60 software projects across the globe.

Paul has over ten years of experience in global financial services, including the Reserve Bank of Australia, APRA, Rothschilds, Calyon, ABN Amro, Royal Bank of Scotland and St George Bank. Paul is equally adept in the public and private sector, with key roles at BHP Billiton, NSW Corrective Services and EDS, where he managed a global team of 40 developers. Paul has also consulted to CBA, Westpac, Qantas, AMP and KPMG. At OneContact, Paul produced a 210% increase in operational efficiency, and a 38% reduction in IT expenses. At Corporate SEO, he created seven new product lines that increased revenue by 32%, and built a platform that generated over 20,000 first page rankings on Google per year. He is Microsoft, Google, ITIL and Scrum certified.

An independent thinker with keen observation skills, he easily reads people and situations, uncovering opportunities or challenges others may miss. Paul’s eye for quality and long-term sustainability is balanced by a big-picture mindset; and pragmatic “get it done” approach honed on the trading floor in London. An avid networker and humanitarian, his collaborative leadership style builds consensus, while his authentic candour and infectious enthusiasm inspires commitment and shared vision. His business leadership experience and knack for explaining complex technical concepts in concrete business terms makes him an invaluable addition to any forward-focused organisation.

# SKILLS

Data Analysis, 22 years

Business Analysis, 19 years

Strategy Development, 19 years

Quality Control, 18 years

Database Design, 17 years

Technical Coaching, 17 years

Process Improvement, 17 years

Workflow Automation, 16 years

Business Process Modelling (BPM), 15 yrs

Developer Management, 15 years

Business Networking, 10 years

Conflict / Dispute Resolution, 13 years

Public Speaking, 12 years

Solutions Architecture Design, 13 years

Stakeholder Engagement, 13 years

Directorship / Governance, 12 years

Change Management, 12 years

Workshop Facilitation, 10 years

Offshore Management, 10 years

Management Consulting, 8 years

Financial Markets, 8 years

Negotiation / Persuasion, 8 years

Proposal Writing, 8 years

Scrum Master / Agile Coach, 7 years

BDM / Sales / Pre-Sales, 6 years

# TECHNOLOGIES

SQL Server, 18 years

Data Migration (SSIS/ETL), 16 years

Excel VBA / Access VBA, 16 years

SQL Performance Tuning, 13 years

Linux (CentOS / RHEL / Ubuntu), 12 years

CSS3 / HTML5 / XML / JSON, 10 years

PHP / WordPress, 9 years

Agile Methodology, 9 years

Cyber Security, 8 years

Atlassian JIRA, 8 years

Web Performance Tuning, 8 years

C# .NET, 8 years

JavaScript / JQuery, 7 years

Search Engine Optimization, 7 years

Azure / AWS / Google Cloud, 6 years

Digital Marketing, 6 years

DevOps, 4 years

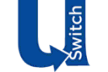
Active Directory, 3 years

Unified Communications / VOIP, 1 year

# CAREER SUMMARY

|  |  |  |
| --- | --- | --- |
|  |  |  |
| Mar 2021 – Sep 2024 | Amblique | Solutions Architect |
| July 2019 – Mar 2021 | Apptimise | Chief Apptimist |
| Mar 2017 – July 2019 | OneContact | **Head of IT** / Principal Architect |
| Apr 2016 – Jul 2019 | Duxe Software Systems | **Chief Technology Officer** / Architect |
| Apr 2014 – Jul 2019 | Corporate Spend | **Chief Technical Officer** / Architect |
| Apr 2012 – Feb 2017 | Corporate SEO | **Managing Director** / Principal Architect |
| Apr 2008 – Apr 2012 | Reserve Bank of Australia | SQL/.NET Team Lead / Architect  Best Practices Evangelist |
| Jun 2001 – Jul 2007 | Charles Marcus | Solutions Architect / **Project Manager**  Technical Business Analyst |
| Oct 2000 – Feb 2001 | N M Rothschild | Senior Front Office Developer |
| Jul 1998 – Oct 2000 | St George Bank | Senior SQL/.NET Developer |
| Jul 1997 – Jun 1998 | BHP / Billiton | Senior Developer |
| Jan 1996 – Jul 1997 | OzEmail Internet | Developer / DBA |

Including projects at:



# QUALIFICATIONS

* **Six Sigma** Green Belt | ExpertRating | Studying
* CPR & First Aid | State Emergency Services | 2020
* **ITIL** Foundation | PeopleCert | 2020
* Body Psychotherapy | Robert Kirby International | 2016
* Certified **Customer Value Optimisation** Specialist | Digital Marketer | 2015
* **Google** Analytics and AdWords | 2014
* Certificate IV **Small Business Management** | SETS | 2014
* **Microsoft** Certified Professional (SQL Server 2012) (MCP) | Microsoft | 2013
* Certified **Scrum Master** (CSM) | Scrum Alliance | 2011
* SQL Server Analysis Services | Dimension Data | 2009
* **Microsoft** Certified Application Developer (MCAD) | Microsoft | 2003
* Bachelor of Information Technology (Information Systems & Communication) | QUT | 1995

# PROFESSIONAL EXPERIENCE

## Solutions Architect

Amblique | Full Time | March 2021 – September 2024 | Sydney

Solution Architect for Salesforce B2C Commerce Cloud and Shopify Plus, building eCommerce sites for high-street brands. Our team of 5 architects provided technical direction for Amblique's 30 Australian staff and 30 offshore developers. Supported T2 Tea, Lorna Jane, Rodd and Gunn, Hill Smith Family Vineyards, Australian Vintage Limited and Brandbank. Provided pre-sales support for various pitches. Served as Web Vitals SME, optimising page load time across all clients.

## Chief Apptimist

Apptimise | Full Time | July 2019 – March 2021 | Sydney

Founded a lean start-up with a team of 4, building web apps, eCommerce solutions, project management, coaching and consulting. The business delivers performance optimisation by integrating the diverse fields of business process reengineering, employee engagement, UX, CRO, and page load speed optimisation.

## Head of Information Technology

OneContact | Full Time | Mar 2017 – July 2019 | Sydney

OneContact is on-shore call centre with up to 500 agents providing outbound telemarketing and raffle management for non-profits, as well as inbound helpdesk and reception services. Clients include PCYC, Red Cross, UNICEF, Epilepsy Action Australia, Rural Fire Service Australia, Kids With Cancer, Yellow Brick Road, Colgate, State Emergency Services, WD-40, and numerous goverment initiatives.

#### Responsibilities

* Plan, organize, control, evaluate and coordinate all IT related operations to ensure operational staff deliver campaigns on time.
* Manage up to 15 SQL, .NET, web developers, and VOIP engineers in Sydney, Wellington and Jakarta.
* Develop systems, policies and procedures for IT, Information Security, and PCI Compliance.
* Manage telecommunications infrastructure for up to 500 phone agents using VOIP telephony.
* Digital Marketing oversight, analysis and mentoring for OneContact and NFP clients

#### Achievements

* Introduced Jira workflow management, LastPass enterprise password management, digital wallboards, virtual scrum, tooling to ensure SQL code quality, offsite backups, Analysis Services and Power BI.
* Developed a Disaster Recovery Plan, Emergency Response Strategy
* Encoded business drivers into a custom automated task prioritisation system.
* **210% increase** in operational efficiency through Workflow Optimisation and SQL Performance Tuning
* Migrated 5 business intelligence databases from SQL 2008 to Azure SQL 2017.
* Researched, pitched, and architected the rebuild of all core systems in BPM and Odoo ERP with Unified Communications / Omnichannel integrations.
* **38% reduction** in IT expenses.
* Migrated from onsite Exchange to Office 365.
* PCI Compliance planning and security hardening.
* Architected, pitched and delivered the hybrid cloud migration strategy, utilising Azure and Amazon Web Services.

*Soft Skills:* Stakeholder Management, Cross-Cultural Relationship Management, Data Analysis, Project Management, Conflict Resolution, Time Management, Workflow Optimisation, Solution Architecture, Remote Developer Management, BI Reporting, Mentoring and Coaching.

*Hard Skills:* SQL Server 2008 to 2017, Azure, Hyper-V, SQL Server Analysis Services (SSAS), Power BI, Windows Server 2008 to 2016, SQL Server Integration Services (SSIS), Microsoft Project, Amazon AWS, Google Cloud Platform, Active Directory Group Policies, Office 365, SSMSBoost, dbForge, Clustering, Atlassian Jira, Bash Scripting, ApexSQL, PowerShell, Chocolatey, Proxmox, Ceph, CentOS, Windows 10, Business Process Modelling (BPMN 2.0), WordPress, Upwork, Altaro, Odoo, Active Directory, SIP, VOIP.

## Chief Technology Officer

Duxe Software Systems | Part Time | Apr 2016 – Jul 2019 | Sydney

Duxe provides a high level dashboards for CXOs and their Program Office to track progress of projects across the enterprise, with drill-down capabilities to identify and resolve specific blockages, including gamification, artificial intelligence, and collaboration. Clients include AMP, KPMG, and the Royal Australian Navy.

#### Responsibilities

* Consulted as Solutions Architect then promoted to CTO
* Recruit and manage 14 ReactJS and Python/Django Developers, Business Analysts, UX design, Scrum Masters and QA.
* Technical oversight and mentoring
* Pre-Sales Consulting

#### Achievements

* Comprehensive Software Architecture document
* Introduced JIRA and Slack
* Optimised DevOps Continuous Integration Pipeline
* Researched the top 30 leading Business Intelligence platforms

*Hard Skills:* Heroku, Slack, Atlassian Jira, Docker, AWS, CircleCI, Sentry, Python, BrowserStack, Sqreen, Zapier, PowerBI.

## Chief Technical Officer

Corporate Spend | Part Time | Apr 2014 – Jul 2019 | Sydney

Founding partner of a social enterprise that transforms B2B procurement into an opportunity to demonstrate Corporate Social Responsibility. Looking after all technology decsisions, including architecture, digital strategy, and governance, this continues as a part-time side project.

## Managing Director

Corporate SEO | Full Time | Apr 2012 – Feb 2017 | Sydney

Corporate SEO was a Digital Marketing Agency specialising in Black Hat Search Engine Optimisation, including web development, cybersecurity and technical consulting.

#### Responsibilities

* Principal Consultant: Digital Marketing, Web Performance and Security
* Web Development Manager / Digital Producer
* Digital Solutions Architect / Technical Business Analyst
* Business Development
* Pre-Sales Architect
* Staff Management
* Technical Mentoring

#### Achievements

* Recruited, trained and managed a team of **10 permanent and over 200 casual staff**.
* Architecteda system that delivered over **20,000 first page rankings** on Google per year.
* Attracted, closed, project-managed and delivered **$480,000 of new business**.
* Managed and successfully delivered over **50 software development projects**.
* **Increased operating efficiency by 25%** with a workflow management system built in Atlassian JIRA.
* Oversaw the development and maintenance of **450 websites**, mostly in WordPress.
* Developed a 364-point quality assurance checklist.
* **Improved operating efficiency 25%** by re-engineering the website maintenance workflow.
* Researched and evaluatedover **310 software tools** and SEO strategies**.**
* Developed a statistical analysis methodology to predict SEO competition levels.
* Orchestrated the analysis of over **1.5 billion websites** and 100,000 search keywords.
* Redesigned the client reporting process.
* Implemented development best practices.
* Architected the enterprise data model, cloud infrastructure and Azure LightSwitch front-end.
* Created **7 new product lines** and 2 sales funnels that **increased revenue by 32%**.
* Completed 2 migrations to Google Apps for Business, and 2 migrations to Office365.
* Architected and managed the development of **5 CRM solutions**.
* Thought leadership & speaking engagements at SME Association of Australia, Business Enterprise Centre, Rotary and Business Networking International.

*Soft Skills:* Sales, Marketing, Data Analysis, Solution Architecture, Team Building, Six Sigma, Project Management, Recruitment, Process Documentation, Business Analysis, Workflow Redesign, Remote Developer Management, BI Reporting, Business Networking, Contract Negotiation, Process Improvement, Branding, Design Sense, Coaching.

*Hard Skills:* PHP, JavaScript, HTML5, CSS3, AJAX, jQuery, WordPress, SQL Server, NodeJS, Angular 2, SASS, SCSS, MVC, WCF, C# .NET, Linq, SOAP, Web Services, JIRA, Responsive Web Design, Groovy, Ruby on Rails, RESTful APIs, JSON, Twitter Bootstrap 3, LightSwitch, Azure, Office 365, MS Access, Excel VBA, Google Apps, Visio, XPath, XQuery, AngularJS, React.js, Regex, UML, Facebook API, Amazon Web Services (AWS, EC2, SES, RDS, S3, Elastic Beanstalk, CloudFront, CloudWatch), CloudFlare, Incapsula, MailChimp, Zoho, Node.js, ExpressJS, Angular.js, Mocha, Chai, Underscore, Expect.js, Grunt, Heroku, Travis CI.

#### Project: Employment Portal | RXP Services | Corrective Services NSW

* As Technical Business Analyst, Solution Architect & Agile Development Manager, I designed and delivered a jobseeker training system for prison inmates.
* Strong focus on **cybersecurity**, as this was the first system to connect inmates with the outside world.
* Managed RXP’s offshore development team using Agile best practices.
* Built and managed long term relationships with clients, vendors and stakeholders.
* Increased code quality through Agile best practices and code reviews.
* Managed infrastructure deployment, ensuring delivery to requirements.
* Configured 7 RHEL servers, implementing full-stack **security hardening** at every OSI level.

*Skills:* Use Cases, Requirements Gathering, User Stories, Agile Developer Management, Paired Programming, Code Walkthroughs, LoadImpact.com Stress Testing, Cross Browser Testing, Functional Specification Documentation, Infrastructure Capacity Planning, Account Management, Project Management, Full SDLC (Software Development Life Cycle), Remote Staff Management, Solutions Architecture, Web Security, Vulnerability Scanning, Concrete5, PHP, Red Hat Enterprise Linux, CentOS, BitBucket, Git, Atlassian JIRA

#### Project: Banking Website Architecture | Illawarra Credit Union | New Republique

* Produced a comprehensive System Architecture covering development, deployment and ongoing management, across infrastructure, workflow, functionality, data and traffic generation. It also detailed the quality requirements in relation to performance, reliability, scalability, compliance and security.
* **Reduced development costs by 43%** through judicious technology choices and development best practices.
* Successfully debated a major platform change with CEO and key client stakeholders that **cut delivery time by 25%**, and **reduced maintenance costs by 20%**.
* Delivered a development standards document for the agency to re-use on future projects.

*Skills:* Requirements Gathering, Business Analysis, System Design, Data Modelling, Digital Solution Architecture, Presenting, Sales, Workshop Facilitation, Technology Research, Stakeholder Management, Conflict Resolution, Contract Negotiation, Workflow Modelling, Process Documentation, Infrastructure Planning, Web Security, WordPress, UML, Web Performance Tuning, Google Apps, Visio, MySQL, PHP, Linux.

#### Project: WordPress Performance Tuning | Aptus

* Reduced corporate website page load time from 20-60 seconds to **less than 1 second**.
* Added mobile responsiveness and cross browser compatibility.
* Consulted on infrastructure & software support issues, creating a **30% increase** in the team’s operational output.

*Skills:* Cross Browser Testing, Image Compression, IT Support, Network Security, WordPress, PHP, Linux, MySQL Database Tuning, ext4, JavaScript, jQuery, Amazon AWS (EC2, S3, SES, RDS, CloudFront, CloudWatch, Elastic Beanstalk), CloudFlare, YUICompressor Minifier, HTML5, CSS3, GTMetrix, Google PageSpeed, Yahoo YSlow, LoadImpact.com Stress Testing, Website Security, Full Stack Website Performance Optimisation.

#### Project: Quoting & Timesheet System | Verser | Avelytics

* Created the Functional Specification, BPMN Process Models, User Stories, and Acceptance Criteria.
* Planned the Agile Sprints.
* Developed a LightSwitch .NET proof-of-concept in under 1 week.

*Skills:* Scrum Master, SQL Server, LightSwitch .NET, Database Modelling, UML, Team Foundation Server (TFS), Visual Studio, Azure Web Services, Business Analysis, SEO, Visio.

## Lead Developer | Architect | Best Practices Evangelist

Reserve Bank of Australia | Full Time | Apr 2008 – Apr 2012 | Sydney

* Led a distributed team of C# .NET and SQL Server developers.
* Project-managed a SQL 2005 to 2008 upgrade across 22 systems.
* Managed 2 Data Warehouse migrations.
* Launched 3 developer groups to standardize tools and Agile best practices across the bank.
* Re-engineered the database development lifecycle with Agile best practices such as Source Control, Test Driven Development (TDD) & Continuous Integration (CI).
* Facilitated bank-wide VBA training workshops.
* Networked throughout the bank to minimize red tape and ensure timelines were met.
* Managed key stakeholder (senior management) expectations.
* Technical strategy development with Solutions Architects and Enterprise Architects.
* Acted as Product Owner in Scrum SDLC, including requirements gathering and business analysis.
* Liaised with APRA to improve system integration, and developed the migration plan for XBRL 2.1.

*Hard Skills:* SQL Server, SSIS, TSQL, C# .NET, MVC pattern, Winforms, ETL, BI, SQL Server Analysis Services (SSAS), MS Access/Word/Excel VBA, Visual Studio Tools for Office (VSTO), NUnit, ReSharper, Visual Studio, SharePoint, Agile/Scrum, SOAP, Web Services, JIRA, Confluence, RESTful APIs, UML, XPath, Subversion, Tortoise SVN, SourceSafe, WhereScape RED, Tableau, TFS, Atlassian Confluence, Rally, JIRA.

*Soft Skills:* Project Management, Mentoring, Quality Control, Business Process Improvement, Management Reporting, Conflict Resolution, Stakeholder Management, Solution Architecture, Software Design Patterns, Remote Developer Management, Coaching.

*Agile Practices:* Daily Standups, Kanban, Rally, Iterations, Backlog Grooming, Planning Poker (T-Shirt Sizes), Given-When-Then (Cucumber), BDD (Behaviour Driven Development), Mocking Frameworks, Unit Testing, Usability Testing, CI, CD (Continuous Delivery), Refactoring, Spikes, Velocity Tuning, Definition of Done, Paired Programming, User Stories, Story Splitting, Timeboxing, Heartbeat Retrospectives, Burndown Charts.

## Solutions Architect | Project Manager

Charles Marcus Management Consulting | Full Time | Jun 2001 – Jul 2007 | London

#### Project: Front Office (Credit Default Swaps) | Calyon Global Trading

* Developed a Credit Default Swaps (CDS) Pricer for Front Office Traders, as an Excel add-in.
* It allowed interpolation by calendar date or roll date, plotted the curve for any tranche from any issuer, and included a deal builder for booking new trades. Also included basic portfolio management, and an iTraxx Index Pricer.
* High intensity role – even a minute of downtime could cost £60,000.

*Skills:* Ad-hoc BI Reporting, Conflict Resolution, Stakeholder Management, Excel VBA, C# .NET, Winforms, RAD Prototyping, Credit Derivatives, Markit RED, Bloomberg, Moody’s, S&P, Rolfe & Nolan, Fitch, Markit Wire, and Murex. Also studied for FSA exams.

#### Project: Legal Records Migration | Freshfields Bruckhaus Deringer

* Records Management migration project for UK’s 4th largest law firm.
* Data Migration, Database Design, Data Analysis

*Skills:* SQL Server, SSIS, ETL, C# .NET, VB.NET, Winforms, Service Oriented Architecture (SOA), Automated Testing, UX Design.

#### Project: Business Intelligence (Utilities Comparison) | uSwitch.com

* Data Aggregation, Analysis, Modelling & BI Reporting for a utilities comparison website in SQL Server.

#### Project: Excel Migration | EDS / ABN Amro

* Hired and managed a **global team of 40 VBA developers**.
* Liased with a wide variety of 50+ technical and business stakeholders.
* Migrated **2 million** complexspreadsheets for 20,000 front-office traders from Excel XP to 2003.
* Designed an SOE upgrade process that delivered 4 weeks of migration work in 5 minutes of downtime, with just a 24-hour change freeze and a 90 second back-out plan.
* Managed shifting targets and stakeholder expectations in an environment of constant change, with zero tolerance for downtime.

*Skills:* Developer Management, Workflow Engineering, Requirements Gathering, Workshop Facilitation, Stakeholder Management, Business Process Modelling, Quality Control, Excel VBA, VB.NET, SQL Server, T-SQL, Visio, ASP.NET, Winforms, DTS, RAD.

#### Project: Windows Migration | Tubelines (London Underground)

* Managed the migration of **3,500 staff** from Windows 2000 to Windows XP.
* Designed and developed a desktop infrastructure scanner to identify the software installed on all desktops.

*Skills:* Infrastructure Operations Management, Technical Strategy Development, Mentoring, Change Management, Visual Basic, Batch Scripting, ETL, SQL Server, DTS, BI Reporting, MS Access, Excel VBA.

#### Project: Settlements (Credit Derivatives) | Royal Bank of Scotland

* Reverse-engineered 4 back-office settlement systems, and migrated them to VB6 and SQL 7.

*Skills:* Financial Markets, Credit Derivatives, Reverse Engineering, System Documentation, Gilts, Bonds, Swaps, Repos, Reverse Repos, Back Office Banking Operations.

# DIRECTORSHIPS

* Managing Director | Corporate SEO (now trading as Apptimise) | 2012 – Present
* Director & Chief Technology Officer | Corporate Spend | 2014 – 2022
* Board Member & Chief Technology Officer | Living Waters Australia | 2010 – 2014
* Board Member & Special Projects | Reserve Bank Benevolent Society | 2009 – 2012

# EDUCATION

* **Six Sigma Green Belt** | ExpertRating | Studying
* Wu-Tang Certified DJ | Wu-Tang Clan | Studying
* CPR & First Aid | State Emergency Services | 2020
* **ITIL v3 Foundation** | PeopleCert | 2020
* Understanding Privilege, Power and Diversity | The Mankind Project | 2019
* Outreach Facilitator | Syzygy Dance Project | 2018
* **Advanced Leadership** | Robert Kirby International | 2016
* **TOGAF 9.1 Accelerated Enterprise Architect** | Udemy | 2016
* SASS Workflow | Udemy | 2016
* Angular 2 Fundamentals | Udemy | 2016
* Bootstrap 3: Advanced Web Development | Lynda | 2016
* Inspire to Buy | Authentic Education | 2015
* **Heart Centred Leadership** | Robert Kirby International | 2015
* Google Analytics Certification | Google Partners | 2015
* Conversion Funnel Mastery | Digital Marketer | 2015
* Google AdWords Certification | Google Partners | 2015
* Difference-Maker Accelerator (**Coaching**) | Authentic Education | 2015
* **Microsoft Certified Professional** (SQL Server 2012) | Microsoft Certification | 2013
* **Leading Events and Workshops** | Robert Kirby International | Jul 2013
* **Presenting with Passion** | Robert Kirby International | Jun 2013
* **Results Coaching** | Robert Kirby International | May 2013
* **LinkedIn Sales Intensive** | Rebel Entrepreneurs | 2012
* **Present Like a Pro** | Authentic Education | 2012
* Selling with Integrity | Authentic Education | 2012
* Expert Accelerator | Authentic Education | 2012
* **Certified ScrumMaster** | Scrum Alliance | 2011
* WhereScape RED Developer | MIP | 2011
* E-mini Trading | 21st Century Education | 2011
* TradeAbility Income (Covered Calls + CFDs) | Trading Pursuits | 2011
* Audio Visual (AV) Technician | Thrive Community Church | 2010
* **Think On Your Feet** (Impromptu Speaking) | TOYF International | 2010
* **Microsoft Certified Professional** (SQL Server Analysis Services) | Dimension Data | 2009
* Financial Services Authority (SII/CISI) Unit 3 Credit Derivatives | BPP | 2006
* **Microsoft Certified Application Developer** | Microsoft Certification | 2003
* Workplace Health and Safety Representative | BHP | 1997
* **Bachelor of Information Technology** (Information Systems & Communication) | QUT | 1995

# PROFESSIONAL MEMBERSHIPS

* IEEE Computer Society
* Scrum Alliance
* International Association of Software Architects (IASA)
* International Institute of Business Analysts (IIBA)

# PERSONAL ACHIEVEMENTS

* DJ and Dance Therapist, since 2020 – [https://vybe.com.au](https://vybe.com.au/)
* State Emergency Services Volunteer, since 2019
* Volunteer Audio Engineer, since 1990
* Sutherland 2 Surf and City 2 Surf, 2012
* BNI Gold Networker Award, 2012
* **10,000 Push-Ups to Crush Slavery**, 2011 – [https://crushslavery.com](http://crushslavery.com/)
* Duke of Edinburgh’s Gold Award, 1995
* **Dux of School**, Redcliffe State High School, 1992

# REFERENCES

Zamil Mohsen – Head of Technical Solutions – Amblique  
[zmohsen@amblique.com](mailto:zmohsen@amblique.com) 0421 967 293

Paul Clarke – CEO – Duxe Software Systems  
[paul@duxe.io](mailto:paul@duxe.io) 0418 216 416

Stewart Dawes – CEO – Atomic Digital  
[stewart@atomicdigital.com.au](mailto:stewart@atomicdigital.com.au) 0413 276 780

Trevor Vella – Development Manager – Reserve Bank of Australia [trevor@netplanetconsulting.com.au](mailto:trevor@netplanetconsulting.com.au) 0402 434 676

KEY TERMS

My Strengths: SQL Server, T-SQL Tuning, C# .NET Development, VSTO, Excel VBA, Word VBA, MS Access VBA, Data Modelling, RDBMS Database Design, SSMS, SSDT, Visual Studio 2012, Data Migration, Database Performance

Key Terms: Software Design Patterns, Continuous Delivery, Continuous Integration, Best Practices, Performance Tuning, Middleware, Back-end, Front-End, API, LINQ, JSON, Amazon Web Services (AWS), Azure Cloud Development, Agile/Scrum Sprints & Stand-ups, C# .NET Framework 4.5, Test Driven Development, BAU Support, Greenfield projects, Visual Design, User Experience, UX Design, Object Oriented Programming (OOP), SOLID Design Principles, JavaScript Design Patterns, Hand-Coded HTML, HTML5, CSS, CSS3, AJAX, drag and drop, DOM Scripting, Document Object Model, Rapid Prototyping, Rapid Application Development, Structured Query Language, Cascading Style Sheets, Hypertext Mark-up Language, Advanced XML, XQuery, XPATH, XSLT, WSDL, WCF, REST, SOAP & XML-RPC Web Services, Browser Standards, W3C Compliance, Compatibility Best Practices, Responsive Design, Attention to Detail, Trend Analysis, Service Oriented Architecture (SOA), Multi-tasking, Analysis, Big Data, Test Driven Development, Behaviour Driven Development, Service Oriented Architecture, Scalable n-tier Architecture, Unix, Linux, Bash Scripting, ETL, Financial Markets, Capital Markets, Financial Services, Top 4 Banks, Investment Banking, Money Markets, Fixed Income, Credit Derivatives, Trading Floor, Credit Default Swaps, CDS, CDOs, DBA, Technical Architect, Writing Test Plans, Web Development, Excellent Client Facing Skills, Written Communication, Verbal Communication, Workshop Facilitation, Requirements Gathering, Functional Specification, Stakeholder Management, coaching, mentoring, and collaboration.

I have only a little experience in ASP.NET MVC or MVC4, Oracle, PL/SQL, WPF, Crystal Reports, Microsoft SQL Server Reporting Services (SSRS), MDX, Android / Tablet / Mobile Application Development, Microsoft Project, NINTEK, Business Objects, SharePoint, Twitter Bootstrap, RAZOR, Knockout.js, Angular.js, Backbone.js, WCAG 2.0 Compliance, Ember, LESS, Sass, Browser Nuances, Single Sign-On, MS Entity Framework 4, ZK Framework, White & Selenium Automated Testing Frameworks, APPFABRIC, DOTNETNUKE, SITECORE, UMBRACO CMS, MSMQ, Java, JSP, J2EE, Java Beans, Hibernate, GIT, GITHUB, Mercurial, Ruby on Rails, ATLASSIAN Bamboo, HADOOP, PowerShell, Logistics, Retail, Insurance, Microsoft Dynamics CRM and Online Banking ...but I'm looking for a chance to learn them!